



CAPABILITY STATEMENT

Swan TAFE

The Electrical Skills Study Area at the Balga Campus and the Thornlie Campus of **Swan TAFE**, Western Australia has been recognised by the Institute for Trade Skills Excellence as one of Australia's premier providers and awarded two gold stars under the Institute's **Star Rating Scheme**. The Balga Campus and the Thornlie Campus at Swan TAFE deliver apprenticeships and traineeships in the electrical trades occupations based on the nationally endorsed standards of the Electro-Technology Training Package.

A summary of the Swan TAFE's strengths against the evaluation criteria are:

Training and assessment which focuses on enterprise and learner needs

The electrical skills study area within Swan TAFE has established a systematic and integrated approach to the identification of learner and enterprise needs and recognises the need to offer flexibility in the timetabling of programs. Delivery options have been established that satisfy the requirements of the electrical contracting industry. Multiple apprentices from single employers attend the college on different days, attendance patterns are adjusted to accommodate changes in enterprise work patterns and a wide range of support programs are in place to deal with re-sits, tutorials, open learning days and web-based learning.

Feedback to students and employers is regular and immediate and standard processes apply to ensure that feedback mechanisms are consistently applied.

Excellent trainers and assessors, and contemporary equipment

The electrical skills study area within the college has been successful in attracting high quality training staff in the face of serious labour and skill shortages throughout Western Australia. There are 30 full time electrical lecturers employed by Swan TAFE. There is an appropriate mix of recent industry recruits and more experienced staff and this provides a good balance between educational expertise and recent technical knowledge and industry experience.

The quality of learning resources utilised in the electrical skills study area at Swan TAFE is exceptional. A significant amount of time and energy has been applied to ensure that high quality learning resources are available for students. To complement these learning resources, the college has invested in state-of-the-art presentation tools such as interactive whiteboards, electronic slates and wireless laptops.

Support to enable enterprises and learners get the most out of the apprenticeship/ traineeship

The electrical skills study area within Swan TAFE has a high student satisfaction rating and achieves excellent program outcomes. Apprentice numbers continue to grow each year. Competition for electrical pre-apprenticeship places is intense and completion rates for all programs are high.

Support services for learners are extensive. All electrical skills lecturing staff are actively involved in the management of student learning and procedures are in place to recognise, monitor and remediate learning and behavioural problems. Information provided to learners and enterprises is current, accessible and understandable.

For more information about the electrical skills study area at the Balga Campus and the Thornlie Campus of Swan TAFE visit the RTO's website at www.swantafe.wa.edu.au

The **Institute for Trade Skills Excellence** is an initiative of Australian industry and Government established to promote the trades and recognise those registered training organisations (RTOs) truly focused on industry's needs and achieving excellent results.

How does it work? ... Under the **Star Rating Scheme**, individual faculties or schools within RTOs are evaluated by the Institute using industry experts and industry designed criteria. Those considered excellent are awarded one gold star, two gold stars or three gold stars by the Institute. The Institute issues a **Capability Statement** for each RTO which it publishes to explain the school or faculty's strengths and the level of service an employer can expect to receive.

Quite simply, where RTOs are doing great things, the Institute wants to ensure industry knows about it, and so an employer looking to select an RTO for their apprentice or trainee, can make an informed choice.