



CAPABILITY STATEMENT

Electro Group Training Skills Centre, Queensland

The Electro Group Training Skills Centre has been recognised by the Institute for Trade Skills Excellence as one of Australia's premier providers and awarded two gold stars under the Institute's **Star Rating Scheme**. The Electro Group Training Skills Centre delivers apprenticeships in the electrical trades occupations based on the nationally endorsed standards of the Electro-Technology Training Package and a range of industry-specific training programs.

A summary of the Electro Group Training Skills Centre's strengths against the evaluation criteria are:

Training and assessment which focuses on enterprise and learner needs

The Skills Centre has established a significant commercial and customised training program that is well regarded by industry clients. Feedback is very positive and the level of repeat business high. The Skills Centre has implemented a consistent upfront skills recognition process and has had some success with mature aged learners in this area. Feedback to students and employers is regular and standard processes apply to ensure that feedback mechanisms are consistently applied.

Excellent trainers and assessors, and contemporary equipment

The Skills Centre has been using a 'contracted trainer' model for a significant period of time and this approach allows the Centre maximum flexibility and responsiveness with regard to staffing and client need – particularly in the commercial training area. The use of the 'contracted trainer' model ensures that all the Centre's trainers are fully up-to-date with industry trends and technology and maintain strong industry networks. The Skills Centre maintains very strong relationships with all the key electrical industry organisations in Queensland.

Support to enable enterprises and learners get the most out of the apprenticeship/ traineeship

The general advice provided by the Skills Centre to students and enterprises is comprehensive. The Skills Centre has a good student satisfaction rating and receives positive feedback from learners. Apprentice numbers continue to grow each year to such an extent that the facility is unable to offer places to additional apprentices until the move to the larger facility is completed.

Commercial and customised programs provide a significant component of the overall activity. Enterprises support the Centre in this area with significant repeat business.

For more information about Electro Group Training Skills Centre visit the RTO's website at
www.group-training.com.au

The **Institute for Trade Skills Excellence** is an initiative of Australian industry and Government established to promote the trades and recognise those registered training organisations (RTOs) truly focused on industry's needs and achieving excellent results.

How does it work? ... Under the **Star Rating Scheme**, individual faculties or schools within RTOs are evaluated by the Institute using industry experts and industry designed criteria. Those considered excellent are awarded one gold star, two gold stars or three gold stars by the Institute. The Institute issues a **Capability Statement** for each RTO which it publishes to explain the school or faculty's strengths and the level of service an employer can expect to receive.

Quite simply, where RTOs are doing great things, the Institute wants to ensure industry knows about it, and so an employer looking to select an RTO for their apprentice or trainee, can make an informed choice.