



CAPABILITY STATEMENT

General Construction Certificate III Qualifications - Bricklaying & Blocklaying, Roof Tiling, Solid Plastering & Concreting

Silver Trowel Trade Training

Silver Trowel Trade Training delivers apprenticeship training in the General Construction Certificate 3 stream - Bricklaying & Blocklaying, Roof Tiling, Solid Plastering and Concreting, based on the nationally endorsed standards of the BCG03.

It has been recognised by the Institute for Trade Skills Excellence as one of Australia's premier providers and awarded **Three Gold Stars** under the Institute's Star Rating Scheme. A summary of Silver Trowel Trade Training's strengths against the evaluation criteria are:

Training and assessment which focuses on enterprise and learner needs

- *Silver Trowel is a unique organisation that provides specialised training for "wet" trades and roof tiling and has grown from a small private company to a training provider of choice for individual employers, correctional service agencies, group training companies and offers employment seeking services for out of work students.*
- *Silver Trowel has a strong "can do" culture that encourages innovation in program development and delivery by progressive lecturers who are respected by its industry associations, employers and importantly by its student base.*
- *It has a guiding principle of developing training plans in partnership with each employer and apprentice/trainee that are fully flexible and delivered according to each person's needs.*
- *Learners have the opportunity of developing their skills at their own rate through computer based training packages which are fully accessible and linked to the practical training in Silver Trowel's purpose built training Centre.*
- *Silver Trowel conducts a full practical assessment of the skills of a person, prior to enrolment into a training program, which is then tailored specifically to an individual's circumstances of employment and stage of personal development. This flexibility allows multiple entry and exit points in programs to meet the skills demands of each person and their employer or in some cases their future employer.*

Excellent trainers and assessors, and contemporary equipment

- *Silver Trowel has a team of dedicated fulltime trade lecturers that conducts training in a fit for purpose training Centre and also a business training Centre which is available for supplementary business training.*
- *Silver Trowel lecturers also spend a scheduled portion of their time visiting learners on site to check on progress, advise employers on their training plans, and assist them to provide specific work that enables the apprentice to assimilate the information and tasks covered at the Centre.*
- *The Training Centre is well equipped and staffed by not only dedicated teaching staff but by support and management staff who have built strong personal relationships with each student as partners in training and development.*
- *Silver Trowel has for some time delivered training in WA's Correctional facilities to prepare inmates for future outside work. This activity has been very successful in rehabilitation.*

- *The company is expanding its service to regional WA where training providers are in short supply in the trades offered by Silver Trowel. It is also expanding its skill development services through immigration initiated activities.*

Support to enable enterprises and learners get the most out of the apprenticeship/ traineeship

- *In addition to its cohort of indentured apprentices, Silver Trowel provides the interface between students who are being readied for full time employment and it uses its network of employers to place these students initially in host employment and later into full employment opportunities. It has a 100% success rate in placement and an overall training completion rate of over 90%.*
- *Silver Trowel has developed a unique portable computer based training and assessment system that tracks all training - competency attainment, training units to be covered, evidence collection tools and an underpinning administrative management system. This allows real time recording and transfer of a student's outcomes to the company's AQTF records at head office.*
- *Silver Trowel has adopted a robust risk management system to mitigate against any circumstance that might occur in a person's development activities. This enables the team at Silver Trowel to quickly identify and remedy any training or personal matter in a structured way so that program delivery, based on employer and student feedback can be instituted.*
- *The Centre has a very close relationship with local employers, councils, parents, industry associations and manufacturers who assist in guiding the product development and delivery of Silver Trowel.*

For more information about Silver Trowel Trade Training visit the Institute's website at www.silvertrowel.com.au

This evaluation was carried out under the management of the Institute's **Building and Construction Industry Reference Group**, by an evaluation team comprised of accredited evaluators and industry experts.

The **Institute for Trade Skills Excellence** is an initiative of Australian industry and Government established to promote the trades and recognise those registered training organisations (RTOs) truly focused on industry's needs and achieving excellent results.

How does it work? ... Under the **Star Rating Scheme**, individual faculties or schools within RTOs are evaluated by the Institute using industry experts and industry designed criteria. Those considered excellent are awarded one gold star, two gold stars or three gold stars by the Institute. The Institute issues a **Capability Statement** for each RTO which it publishes to explain the school or faculty's strengths and the level of service an employer can expect to receive.

Quite simply, where RTOs are doing great things, the Institute wants to ensure industry knows about it, and so an employer looking to select an RTO for their apprentice or trainee, can make an informed choice.