



CAPABILITY STATEMENT

Civil Construction Construction Skills Training Centre (CSTC P/L)

Construction Skills Training Centre (CSTC P/L) delivers assessment and associated accredited training in the Civil Construction qualifications based on the nationally endorsed standards of the BCC03 Training Package.

It has been recognised by the Institute for Trade Skills Excellence as one of Australia's premier providers and awarded **Three Gold Stars** under the Institute's Star Rating Scheme. Its strengths under the Scheme's three criteria are summarised below.

1. Training and assessment which focuses on enterprise and learner needs

- *CSTC is an excellent training provider that has established an enviable record for providing specialist assessment and training services for the civil construction industry in both metropolitan and regional centres in Queensland.*
- *CSTC enjoys a very close association with the civil construction industry's employers, unions, specialist training providers, vocational training advisory organisations and apprenticeship support Centres that ensures the training needs of each individual are met.*
- *CSTC is a preferred training provider for major contractors to ensure that the training and personnel requirements of each new project are carefully analysed and development and assessment services crafted to meet the specific needs of that project. CSTC is a proud provider of services to many of Queensland's iconic construction projects.*
- *CSTC applies the principles of recognition of prior learning and each client is carefully assessed and a training plan is developed that fills the identified skills gap which is detailed in a skills matrix. This flexibility allows multiple entry and exit points in programs to meet the skills demands of each person and their employer.*
- *The progress of each client through the assessment process is tracked by specialised staff who ensure all regulatory requirements are fully complied with and the resulting training enables each client to realise their full potential.*

2. Excellent trainers and assessors, and contemporary equipment

- *CSTC's staff are highly trained and committed specialists who are well respected by their industry clients for their depth of knowledge of each trade discipline. The training they personally provide focuses on one-on-one work with each client which is directed at providing information and on-site skills acquisition activities based on contemporary industry practices. Up to date machinery used in civil construction is sourced to ensure that each client is using the very equipment found on site. This is supplemented by simulators that accelerate skill acquisition.*
- *CSTC's premises comprise fit for purpose classrooms and practical areas and are well equipped for key training activities. Training activities at the CSTC premises are supplemented by partnerships that have been established with other specialist training providers which are constantly monitored to ensure the quality of service meets the demanding practices of CSTC.*
- *CSTC has purposefully grown its range of products from its suite of short specialised programs to full apprenticeship qualifications. This expanded suite of programs ensures it is able to offer tailored programs and qualifications for each client and their employers*

- *CSTC operates a continuous improvement model so that its entire staff can undertake additional personal development to build their skills which ensures that their personal skills and knowledge are current.*
 - *CSTC has a highly skilled management and large support team that offers instant assistance to a client, their employer and other stakeholders to ensure the services offered are the best.*
- 3. Support to enable enterprises and learners get the most out of the apprenticeship/ traineeship**
- *CSTC offers an all inclusive assessment and training services that is client focussed, meets the needs of each individual, is valued by employers and is targeted so that each person is immediately productive on the job.*
 - *CSTC operates a continuous improvement model so that its entire staff can undertake additional personal development to ensures their skills and knowledge are current.*
 - *CSTC has a strong industry presence whereby staff of the Centre are in constant contact with employers, unions and trainees to monitor performance and offer remedial training should that be necessary.*
 - *CSTC has developed partnerships with other specialist organisations to offer a unique language, literacy and numeracy service that enables each client to balance their technical training with personal skills that are needed in the modern workplace.*

For more information about Construction Skills Training Centre operations visit their website at www.cstc.org.au

This evaluation was carried out under the management of the Institute's **Building and Construction Industry Reference Group**, by an evaluation team comprised of accredited evaluators and industry experts.

The **Institute for Trade Skills Excellence** is an initiative of Australian industry and Government established to promote the trades and recognise those registered training organisations (RTOs) truly focused on industry's needs and achieving excellent results.

How does it work? ... Under the **Star Rating Scheme**, individual faculties or schools within RTOs are evaluated by the Institute using industry experts and industry designed criteria. Those considered excellent are awarded one gold star, two gold stars or three gold stars by the Institute. The Institute issues a **Capability Statement** for each RTO which it publishes to explain the school or faculty's strengths and the level of service an employer can expect to receive.

Quite simply, where RTOs are doing great things, the Institute wants to ensure industry knows about it, and so an employer looking to select an RTO for their apprentice or trainee, can make an informed choice.