



CAPABILITY STATEMENT

Plumbing and Services - Certificate III Gippsland Group Training

Gippsland Group Training delivers apprenticeships and associated accredited training in the Plumbing & Services trades based on the nationally endorsed standards of the BCP03 Training Package.

It has been recognised by the Institute for Trade Skills Excellence as one of Australia's premier providers and awarded **Three Gold Stars** under the Institute's Star Rating Scheme. Its strengths under the Scheme's three criteria are summarised below.

1. Training and assessment which focuses on enterprise and learner needs

- *GGT is an outstanding training provider that prides itself on working closely with employers, apprentices and its industry partners to deliver high quality training in the Plumbing & Services suite of training programs.*
- *GGT has developed and maintained a strong working relationship with the plumbing regulators to ensure that all the necessary training requirements to meet licensing arrangements are carried out to the highest quality and compliance standards.*
- *GGT is both the employer and training provider for its apprentices and ensures that both functions are harmonised to ensure both the host employer and apprentice understand and are committed to maximising every opportunity to meet the training needs of the industry.*
- *A specially developed upfront training program ensures that each trainee develops the skills required to become immediately productive on the job with their host employer.*
- *GGT also offers its training services to individual companies that prefer to fully employ their own apprentice. These employers receive first class services to ensure their employee achieves their full potential in their chosen trade discipline.*

2. Excellent trainers and assessors, and contemporary equipment

- *The staff of the company are highly trained and committed specialists who are well respected by their apprentices and employers alike. They focus their training on personalised attention for each apprentice with remedial training readily available if the need arises.*
- *GGT has a range of campuses in both metropolitan Melbourne and country Victoria which are superbly equipped and have a unique collegiate feel that inspires learners to achieve their skills with the full support of their trainers and support team.*
- *All training is carried out on full sized projects which ensure that training received at the training centre can be immediately translated to the work site. GGT training and field staff then constantly monitor the performance of each person and provide additional personal development to build their skills.*
- *GGT balances the contribution made by the training staff with a highly skilled management and support team that ensures all operations are in harmony with the sole objective of enabling each apprentice to achieve their competence in the minimum of time.*
- *All apprentices are provided with tools and equipment that are found on a modern plumbing worksite so that skills are easily transferred to site.*

- *Ongoing professional development opportunities are available for all staff to grow their teaching experience and skills and a close association with industry stakeholders in the industry is vital to this development.*

3. Support to enable enterprises and learners get the most out of the apprenticeship/ traineeship

- *Each student is allocated a field officer to ensure that their ongoing work experience and development is matched with the training that is delivered at the training centre. GGT monitors the progress of each student systematically and immediately responds to any remedial training that may be required.*
- *GGT has a strong community and industry presence that provides maximum employment opportunities for each apprentice and special rotation strategies are in place to enable each student to obtain skills in each discipline of their trade.*
- *Apprentices are provided with any additional training or personal services e.g. language and literacy, counselling that will assist in their progression through their employment and training.*
- *GGT has excellent relationships with their host employers which assists it to deliver quality programs and services required by both the apprentice and their employer. A completion rate of over 95% is testament to its successful operation.*

For more information about Gippsland Group Training visit their website at www.appsvic.com.au

This evaluation was carried out under the management of the Institute's **Building and Construction Industry Reference Group**, by an evaluation team comprised of accredited evaluators and industry experts.

The **Institute for Trade Skills Excellence** is an initiative of Australian industry and Government established to promote the trades and recognise those registered training organisations (RTOs) truly focused on industry's needs and achieving excellent results.

How does it work? ... Under the **Star Rating Scheme**, individual faculties or schools within RTOs are evaluated by the Institute using industry experts and industry designed criteria. Those considered excellent are awarded one gold star, two gold stars or three gold stars by the Institute. The Institute issues a **Capability Statement** for each RTO which it publishes to explain the school or faculty's strengths and the level of service an employer can expect to receive.

Quite simply, where RTOs are doing great things, the Institute wants to ensure industry knows about it, and so an employer looking to select an RTO for their apprentice or trainee, can make an informed choice.