



CAPABILITY STATEMENT

TAFE NSW - Western Institute,
Natural Resources Management – Mining Section

The TAFE NSW Western Institute has been recognised by the Institute for Trade Skills Excellence as one of Australia's premier providers, and has been awarded **three gold stars** under the Institute's Star Rating Scheme for its Mining section situated in Orange. The Western Institute Mining section delivers training to the Mineral Resources industry based on the nationally endorsed standards of the Metalliferous Mining, Extractive Industries and Drilling Training Packages.

A summary of the Western Institute's strengths against the evaluation criteria are:

Training and assessment which focuses on enterprise and learner needs

Western Institute has developed an entrepreneurial Mining section delivering mining, extractive and drilling related training to a diverse range of clients across New South Wales and beyond. They have exhibited the flexibility to deliver on site, based around the flexible requirements of their mining clients and often in remote locations. They have a strong partnerships model based on an understanding of the business of their clients, and underpinned by innovative use of client-based Project Officers.

Western Institute demonstrated a powerful focus on actively listening to, and challenging their clients, to fully understand the requirements of the business and their learners. They have excelled at developing tailored packages of training from national competencies supported by powerful assessment tools, to meet client requirements in flexible ways, while ensuring high standards are maintained. Their support to remote companies and learners is exemplary. They are providing front line leadership and building programs at the Diploma and Advanced Diploma level to support their clients. The Mining section provides innovation and leadership to the industry and has built a strong brand, supported by effective marketing strategies and materials.

Excellent trainers and assessors, and contemporary equipment

The Mining section staff are highly skilled, committed and flexible in their mode of operation. They are an outstanding team and fully committed to the goals of the business and the needs of their clients. The team is characterised by a strong customer focus and the ability to build relationships with clients. They have developed excellent resource modules, assessment tools and this is supported by industry leading equipment and facilities.

Support to enable enterprises and learners get the most out of the apprenticeship/ traineeship

The Western Institute Mining section has built a strong partnership with their local Apprenticeship Centre, focusing on a range of traineeships appropriate to the region and its industries. This is most powerfully demonstrated in the community partnerships that have had considerable success with for the employment of indigenous workers in local mines. They are proud of the range of support services they provide to local mines, their communities and the broader region. The ultimate measure of their success is the rapid rise in numbers of training hours, number of mineral resources clients and level of repeat business.

For more information about the Western Institute and the Mining section visit their website at <http://www.wit.tafensw.edu.au/>

The **Institute for Trade Skills Excellence** is an initiative of Australian industry and Government established to promote the trades and recognise those registered training organisations (RTOs) truly focused on industry's needs and achieving excellent results.

How does it work? ... Under the **Star Rating Scheme**, individual faculties or schools within RTOs are evaluated by the Institute using industry experts and industry designed criteria. Those considered excellent are awarded one gold star, two gold stars or three gold stars by the Institute. The Institute issues a **Capability Statement** for each RTO which it publishes to explain the school or faculty's strengths and the level of service an employer can expect to receive.

Quite simply, where RTOs are doing great things, the Institute wants to ensure industry knows about it, and so an employer looking to select an RTO for their apprentice or trainee, can make an informed choice.